

ITEM 2.4: Safe Nurse and Midwife Staffing Levels

**MEETING OF THE TRUST BOARD
EXECUTIVE SUMMARY
AGENDA ITEM 2.4**

TITLE & DATE:	Safe Nurse and Midwife Staffing Levels June 2015 2 July 2015			
This paper is for:	Approval	Decision	Assurance - for Discussion	Assurance - for Information only
			X	
Paper Author & Job Title:	Dawn Parkes, Deputy Chief Nurse for Practice and Professional Development		Responsible Director:	Sally Napper, Chief Nurse/Deputy Chief Executive
Summary of paper: (No more than 300 words)	This report also includes the regular monthly staffing report to the Trust Board that presents the nurse staffing data for May 2015 for the Trust, individual wards and nurse staffing position.			
Action Required from Board:	Review and acknowledge the current staffing position and action being taken			
Does this paper provide evidence of, or identify a gap in, assurance for the Board Assurance Framework? please outline	<p>Maintaining safe nurse and midwifery staffing levels are fundamental to providing high quality safe care to patients.</p> <p>The position in the Division of Medicine, Division of Surgery requires monitoring; although the net staffing position will improve following successful recruitment programmes, the time delay in start dates is of concern.</p> <p>When shortfalls occur - staffing numbers across adult in-patient areas and midwifery are appropriately reported and risk assessed. These processes occur twice daily and are documented.</p>			
Which of the following does this paper support?				

5 Striving for Excellence Breakthrough Objectives	<i>Become one of the best in the country</i>	<i>Keep our patients safe</i>	<i>Live and grow within the resources we have</i>	<i>Develop one another to achieve the best for us and our patients</i>	<i>Surpass expectations and build on our reputation</i>	
		X	X			X
6 Change Programmes	<i>Patient safety and Quality</i>	<i>Urgent and Emergency Care</i>	<i>Reducing Waiting Times</i>	<i>Outpatient Improvement</i>	<i>Engagement</i>	<i>Meeting the Challenge</i>
	X	X	X		X	
4 Trust Values	<i>Caring</i>		<i>Respect</i>	<i>High Standards</i>		<i>Improving</i>
	X		X	X		X

Safe Nurse and Midwifery Staffing

1. Purpose of the Report

The Mid Yorkshire Hospitals NHS Trust (the Trust) is committed to striving towards its nursing and midwifery workforce being sufficiently robust to deliver high quality, safe and effective care in order to meet the acuity and dependency requirements of patients within our care.

This report provides the Trust Board with a monthly update in relation to acute nursing in inpatient areas within the Trust, and adheres to the recommendations set out by the National Quality Board (NQB): *How to ensure the right people, with the right skills, are in the right place at the right time*. In providing a monthly nurse staffing report of detailed retrospective data analysis on a shift by shift basis of the planned and actual nurse staffing levels across our in-patient wards within The Mid Yorkshire Hospitals NHS Trust, and is inclusive of Registered Nurses (RN) and Health Care Assistants (HCA).

The report details our current position for adult in-patient wards including vacancy levels and recruitment, and an evaluation of the overall position with associated mitigating actions and impact on quality of patient care.

2. Monthly staffing report

Overall Staffing Position

Within the Division of Surgery, since October 2014 a vacancy position of approximately 24 WTE registered nurses had been maintained, however this month sees an increase in RN vacancies by 7.25 WTE to 33.03 WTE. The vacancy position for the HCA's has reduced slightly from 15.07 to 13.66 WTE.

Within the Division of Medicine the vacancy position in October 2014 was 37.60 WTE and has steadily increased month on month. This month the RN Vacancy position has increased from 74.95 WTE: April 2015 to 91.13 RN WTE. Likewise there has been an increase in HCA vacancies and this now stands at 27.90 WTE.

To support the safer nurse staffing of wards and mitigate the possible risk to patient safety, the Deputy Chief Nurse and Heads of Nursing for Medicine and Surgery have reviewed the vacancy factors for all in patients wards, and have agreed to implement the movement of staff to create an average vacancy position of 14.74% for each inpatient ward. The majority of planned staff movements will be surgical nurses moving into medicine. The Heads of Nursing are also planning a joint recruitment of health care assistants to take place in July 2015.

The internal recruitment programme is positively attracting our student nurses; however these nurses are not available until September 2015 upon qualifying. So far, approximately 32 registered nurses have been recruited who will qualify in September. Of the 32, 20 will take up posts within our inpatient medical wards, four in our surgical wards and six in A&E and theatres. Two will commence in our day units and one is still awaiting placement. We are aware that these nurses will also be applying for posts

elsewhere so we are continuing to recruit during this period to mitigate against any nurse who chooses not to join the Trust. To ensure we are providing our potential nurses with a welcoming approach a personal letter will be sent to them from the Chief Nurse during the month of July, to ensure they understand the new training programmes and competency frameworks available to them. The increase in vacancies at this time was anticipated as this is the first year that the universities have not had students qualifying between January and March as they have now gone to a one entry per year system.

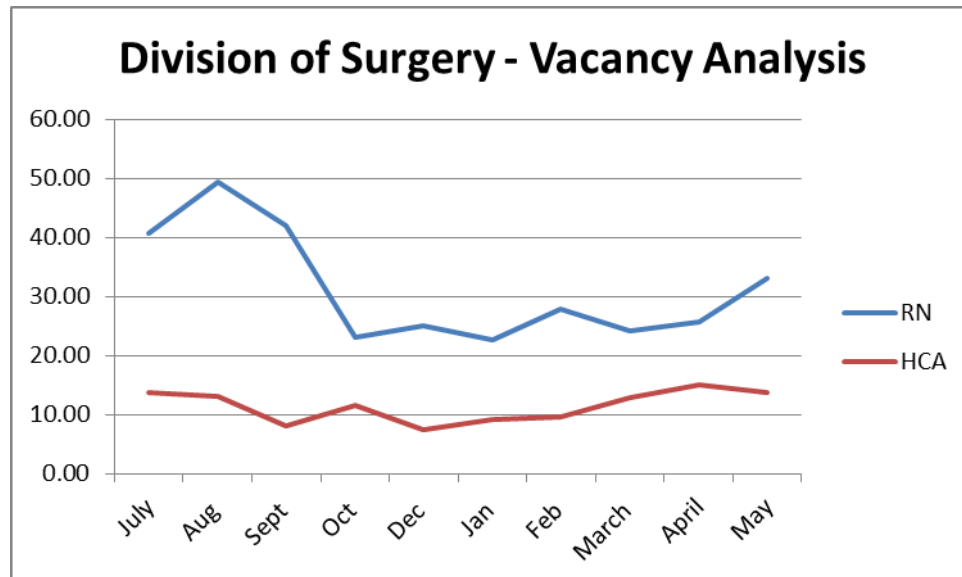
On the 8 June 2015, nine of our Indian nurses arrived into the UK to join the Trust and have started their transition into being able to work as registered nurses. During this period they will be able to work on the inpatient areas as healthcare assistants. We are expecting a further three Indian nurses to join us in July 2015.

Inpatient Ward vacancy Monthly Position

The following information gives a month on month vacancy position for both RN and HCA for the inpatient areas, of both the Division of Medicine and Surgery.

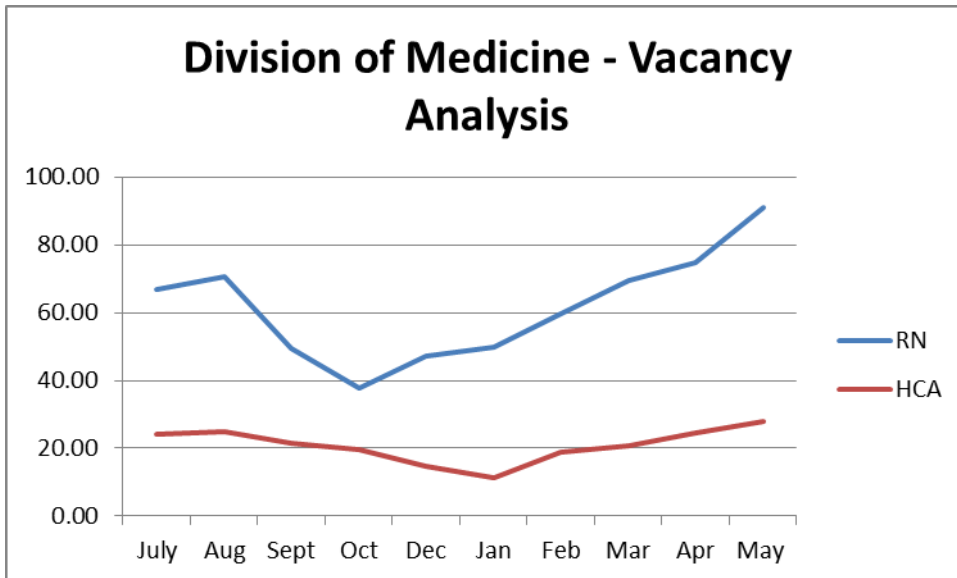
Division of Surgery Inpatient Ward Vacancy Information WTE

Grade	July	Aug	Sept	Oct	Dec	Jan	Feb	March	April	May
RN	40.68	49.40	42.07	23.04	25.12	22.77	27.92	24.18	25.79	33.03
HCA	13.69	13.11	8.12	11.50	7.43	9.28	9.55	12.80	15.07	13.66



Division of Medicine Inpatient Ward Vacancy Information WTE

	July	Aug	Sept	Oct	Dec	Jan	Feb	Mar	Apr	May
RN	66.72	70.78	49.61	37.60	47.14	49.92	59.83	69.46	74.95	91.13
HCA	24.14	24.81	21.30	19.48	14.54	11.10	18.83	20.90	24.35	27.90



3. Safe Staffing Report

As noted in the previous Trust Board paper, the detailed ward level information will be provided by exception only. Please see below the proposed exception reporting criteria. For the wards that fall outside of the criteria, detailed staffing levels and triangulated safety indicators can be found in Appendices 2 and 3.

Exception reporting criteria
staffing less than 80%
Falls with harm
Pressure sores Cat 2 & 3
Serious Incidents and Never Events

The purpose of the Safe Staffing report is to provide a summary at a glance; a rag rated staffing analysis with associated quality indicators. The staffing data provides an overview of planned hours, actual staffing hours by grade type throughout May 2015 and the % fill rate (as per the national staffing return).

The wards highlighted Green on the report below will not be included in Appendix 1.

Appendices

- Appendix 1 Trust wide overview - Nurse Staffing Data for May 2015
- Appendix 2 Division of Medicine - Nurse Staffing Data for May 2015
- Appendix 3 Division of Surgery - Nurse Staffing Data for May 2015

Document Control

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4. Staffing Analysis

May-15																			
Site	Unit	Day						Night						Falls with Harm	c-diff	MRS A	Pressure ulcers		SI & NE
		Planned RN	Actual RN	Planned HCA	Actual HCA	% RN	% HCA	Planned RN	Actual RN	Planned HCA	Actual HCA	% RN	% HCA				Cat 2	Cat 3	
Division Of Medicine																			
PGI	Medical, Stroke Rehab Unit	1561	1317.96	1069.5	1080.87	84.4%	101.1%	1069.5	1082.00	713	708.40	101.2%	99.4%	3					
DDH	CCU DDH, Coronary Care	1069.5	900.25	232.5	298.00	84.2%	128.2%	713	721.00	356.5	312.50	101.1%	87.7%						
DDH	Ward 10 DDH, Short Stay	1895	1357.34	1069.5	823.96	71.6%	77.0%	1069.5	1040.00	713	715.00	97.2%	100.3%	3			4	1	
DDH	Ward 11 DDH, Medical Assessm	1917.5	1554.67	1426	1052.75	81.1%	73.8%	1426	1364.75	713	614.67	95.7%	86.2%	2					
DDH	Ward 2 DDH, Elderly Care	1516	1269.11	1069.5	964.48	83.7%	90.2%	1069.5	1078.25	713	567.00	100.8%	79.5%	5	1				
DDH	Ward 4 DDH Stroke & Neurology	1531	1280.96	1069.5	1087.44	83.7%	101.7%	1069.5	959.50	713	806.50	89.7%	113.1%	4			3		
DDH	Ward 6 DDH, Gastroenterology	1531	1370.08	870.5	936.50	89.5%	107.6%	1069.5	1045.83	713	750.50	97.8%	105.3%	2	1		1		
DDH	Ward 8 DDH, Respiratory	1441	1141.17	945.5	870.82	79.2%	92.1%	1069.5	1018.00	713	959.50	95.2%	134.6%	3			1		
PGH	Gate 12 PGH, Acute Assessment	4016.5	3271.17	1940	1443.32	81.4%	74.4%	3208.5	3442.50	1782.5	1617.00	107.3%	90.7%	11			1	1	
PGH	Gate 20 PGH, Respiratory	2266.5	1773.15	1782.5	1782.96	78.2%	100.0%	1426	1421.75	1069.5	1202.00	99.7%	112.4%	2			2		
PGH	Gate 20a PGH, Acute Care	1456	1286.75		6.00	88.4%		1426	1081.00		187.00	75.8%					5		
PGH	Gate 21 PGH, Haematology	1129.5	949.74	356.5	368.46	84.1%	103.4%	713	714.50	356.5	430.50	100.2%	120.8%				1		
PGH	Gate 31b & Gate 11 PGH, Cardiology & CCU	1895	1684.30	1069.5	955.94	88.9%	89.4%	1782.5	1696.50	713	669.50	95.2%	93.9%				1	1	
PGH	Gate 41 PGH, Elderly Care	1910	1549.67	1426	1471.95	81.1%	103.2%	1426	1367.83	1069.5	1300.50	95.9%	121.6%	1			3	1	
PGH	Gate 42 PGH, Elderly Care	2266.5	1830.04	1426	1699.10	80.7%	119.2%	1426	1383.50	1069.5	1537.50	97.0%	143.8%	1			4	1	
PGH	Gate 43 PGH, Elderly Care	1910	1490.90	1426	1593.75	78.1%	111.8%	1426	1477.00	1069.5	1078.25	103.6%	100.8%	1	2		3	1	
PGH	Gate 44 PGH, Gastroenterology	1880	1443.23	945.5	1017.96	76.8%	107.7%	1426	1316.50	713	723.00	92.3%	101.4%	1		1	1	1	
PGH	Gate A2 PGH, Stroke & Neurology	2349	2084.98	1525.5	1530.50	88.8%	100.3%	1426	1527.00	713	1078.00	107.1%	151.2%	3	2		2		
PGH	Gate A4 PGH, Spinal Injuries	1801	1576.25	1767	1510.79	87.5%	85.5%	1069.5	1074.75	713	690.00	100.5%	96.8%						
PGI	Elective Orthopaedic Suite PGI	951.5	789.96	844	672.00	83.0%	79.6%	713	599.00		58.50	84.0%							
DDH	ICU DDH, Intensive Care	1782.5	1560.98	264.5	206.32	87.6%	78.0%	1782.5	1570.00			88.1%		1					
DDH	Ward 12 DDH, Orthopaedics	840.5	824.00	356.5	351.65	98.0%	98.6%	713	669.00	241.5	107.50	93.8%	44.5%						
DDH	Ward 14 DDH, Gynaecology	1561	1423.96	1069.5	979.53	91.2%	91.6%	1069.5	993.42	713	748.33	92.9%	105.0%				1		
DDH	Ward 15 DDH, Surgery	1561	1273.30	1069.5	983.83	81.6%	92.0%	1069.5	1074.50	713	705.50	100.5%	98.9%						
DDH	Ward 20 DDH, Critical Care	1419.5	1227.46	598	448.40	86.5%	75.0%	1069.5	1037.00	356.5	356.50	97.0%	100.0%				4		
PGH	Gate 28 PGH, Plastics	840.5	836.50	454	398.50	99.5%	87.8%	713	713.00			100.0%							
PGH	Gate 29 PGH, Burns	897	889.83	218.5	209.00	99.2%	95.7%	713	713.00			100.0%							
PGH	Gate 30 PGH, Intensive Care	4049	3683.00	356.5	329.50	91.0%	92.4%	3921.5	3595.50	356.5	345.00	91.7%	96.8%				1		
PGH	Gate 32 PGH, Surgical Assessment	1917.5	1841.36	713	674.96	96.0%	94.7%	1426	1427.00	356.5	362.50	100.1%	101.7%	1	1				
PGH	Gate 32a PGH, Orthopaedics	803	810.94	713	714.96	101.0%	100.3%	713	727.00	356.5	383.50	102.0%	107.6%	2					
PGH	Gate 33 PGH, Surgery	1895	1693.84	1426	1431.96	89.4%	100.4%	1782.5	1601.50	713	862.00	89.8%	120.9%	2			3		
PGH	Gate 34 PGH, UroGynae, Enhanced	1917.5	1864.98	1426	1210.40	97.3%	84.9%	1782.5	1475.00	1069.5	992.50	82.7%	92.8%	1			1		
PGH	Gate 38 PGH, Orthopaedics	795.5	795.50	713	667.98	100.0%	93.7%	713	728.50	356.5	294.50	102.2%	82.6%						
Exception reporting criteria																			
staffing less than 80%																			
Falls with harm																			
Pressure sores Cat 2 & 3																			
Serious Incidents and Never Events																			

**Appendix 1
Trust wide overview**

Nurse Staffing Data for May 2015

Trust Overview

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	28644.38	763.85	23988.32	639.69	4656.06	124.16	27283.00	164.28	n/a
Unregistered	14252.70	380.07	12694.20	338.51	1558.50	41.56	14392.43	86.66	n/a
Total	42897.08	1143.92	36682.52	978.20	6214.56	165.72	41675.43	250.95	n/a

Division of Medicine Overview

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	17423.25	464.62	14005.95	373.49	3417.30	91.13	15600.32	93.94	n/a
Unregistered	10012.88	267.01	8966.58	239.11	1046.29	27.90	10433.68	62.83	n/a
Total	27436.13	731.63	22972.53	612.60	4463.59	119.03	26034.00	156.76	n/a

Division of Surgery Overview

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	11221.13	299.23	9982.37	266.20	1238.76	33.03	11682.68	70.35	n/a
Unregistered	4239.83	113.06	3727.62	99.40	512.21	13.66	3958.75	23.84	n/a
Total	15460.95	412.29	13709.98	365.60	1750.97	46.69	15641.43	94.18	n/a

Explanation of the content in the following tables

A shift by shift overview of staffing levels for May 2015 is provided in Appendices 2-5, (pages 13-79). The tables show the current planned staffing levels and the actual staffing levels for wards by division.

The data is taken directly from Allocate e-roster system.

By way of explanation the following table provides a glossary for the following tables

Abbreviation or code	Explanation
RN	Registered Nurse
HCA	Healthcare Assistant
LD	Long Day shift
N	Night shift
TW	Twilight
UM	Unit Manager
Required	Required
Actual	Actual
	Shifts that meet or exceed the required
	Shifts that fall below 1 shift below the required
	Shifts that fall more than 1 shift below the required
1	1 Reported risk or incident reported within a 24 hour period
2	More than 1 reported risk or incident reported within a 24 hour period

In addition the tables now include a section per ward on some additional patient safety and patient experience information.

Complaints relate to complaints received within the month, the investigation may not be concluded and they may not be upheld. This information should only be used as an indication of performance and not for management.

SIs relates to Serious Incidents and Never Events reported for that ward or unit are included. The investigation may not be complete.

FFT relates to Friends and Family test question. This is validated data and an indication of patients experiences on a specific ward or unit. Please note the % likely / unlikely is now presented as a % of likely or extremely likely responses as the use of the net promoter % likely / unlikely has now been abandoned nationally.

Falls: this is the total number of falls per day per ward. Please note that falls with serious consequences are categorised as SI and therefore may also be included in the SI data

Pressure ulcers are not rated. This is the ward the pressure ulcer has been reported on and is not an indication of care on the specific ward.

MRSA and C. difficile are reportable infections and a good indication about nursing care processes on a ward.

Appendix 2

GATE 12 PGH, Acute Assessment

Gate 12 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	2458.13	65.55	1812.00	48.32	646.13	17.23	2314.00	13.93	n/a
Unregistered	1019.25	27.18	881.00	23.49	138.25	3.69	1539.00	9.27	n/a
Total	3477.38	92.73	2693.00	71.81	784.38	20.92	3853.00	23.20	n/a

Gate 12 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	9%	762	6%	490	5%	438	4%	297.5	4%	326.5	29%	548.59
Unregistered	10%	386.5	4%	138	8%	305	4%	166	14%	543.5	39%	680.65
Total	10%	1148.5	5%	628	6%	743	4%	463.5	7%	870	32%	1229.25

Key points to note:

- The ward currently has 4.7 WTE registered nurse vacancies, with ongoing recruitment for the Older Persons Assessment Unit team.

Gate 12 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Gate 12 PGH, Acute Assessment	RN Required	UM	2	0	0	2	2	2	2	2	0	0	2	2	2	2	0	0	2	2	2	2	2	0	0	2	2	2	2	2	0	0	
Gate 12 PGH, Acute Assessment	RN Required	E	11	10	10	11	11	11	11	11	10	10	11	11	11	11	10	10	11	11	11	11	11	10	10	11	11	11	11	11	10	10	
Gate 12 PGH, Acute Assessment	RN Required	L	11	10	10	11	11	11	11	11	10	10	11	11	11	11	10	10	11	11	11	11	11	11	10	10	11	11	11	11	11	10	10
Gate 12 PGH, Acute Assessment	RN Required	N	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	9	
Gate 12 PGH, Acute Assessment	HCA Required	E	6	5	5	6	6	6	6	6	5	5	6	6	6	6	5	5	6	6	6	6	6	6	5	5	6	6	6	6	5	5	
Gate 12 PGH, Acute Assessment	HCA Required	L	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate 12 PGH, Acute Assessment	HCA Required	N	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate 12 PGH, Acute Assessment	RN	UM	2	0	0	1	2	3	3	2	0	0	2	2	2	1	1	0	0	1	2	2	2	2	0	0	1	2	2	1	1	0	0
Gate 12 PGH, Acute Assessment	RN	E	8	9	9	10	8	9	8	8	7	11	8	9	10	10	7	8	10	6	8	8	7	7	7	9	8	7	8	6	6	7	9
Gate 12 PGH, Acute Assessment	RN	L	8	9	9	9	9	9	9	8	8	11	8	10	11	10	7	8	10	6	8	8	7	7	7	9	8	7	8	6	6	8	9
Gate 12 PGH, Acute Assessment	RN	N	9	10	10	11	9	8	10	11	10	10	10	11	10	10	9	10	12	11	9	10	10	9	10	9	10	9	9	8	8	8	8
Gate 12 PGH, Acute Assessment	HCA	E	5	4	6	5	5	3	6	4	5	4	4	5	4	5	4	4	3	4	4	3	3	4	5	4	6	3	4	4	3	3	4
Gate 12 PGH, Acute Assessment	HCA	L	4	4	6	4	4	2	5	4	4	4	4	4	4	4	4	4	4	3	4	3	3	3	4	5	4	5	3	3	3	2	4
Gate 12 PGH, Acute Assessment	HCA	N	6	6	5	5	5	5	5	4	5	4	4	4	4	4	4	4	5	3	5	4	5	4	5	5	4	5	4	3	5	5	4
Patient Safety																																	
Falls			1	1	2		1		4	1		2	1	1					1	2		3	1			1	4		1	1			
Medication																														1			
Staffing							2		1	1		1	1	1	1				1			2					1	1	1				
Red flags																																	
'other'																																	

Gate 12 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers Reported			Reportable infections	
Formal	Informal	SI	Never event	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
3	0	1	0	50.6%	95.6%	1	0	0	0	0

GATE 20 PGH, Respiratory

Gate 20 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	1028.63	27.43	826.50	22.04	202.13	5.39	1085.00	6.53	n/a
Unregistered	778.50	20.76	705.00	18.80	73.50	1.96	779.50	4.69	n/a
Total	1807.13	48.19	1531.50	40.84	275.63	7.35	1864.50	11.23	n/a

Gate 20 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	15%	541	0%	0	11%	409.5	2%	91	1%	43.5	30%	279.75
Unregistered	17%	518.5	0%	0	6%	199	1%	16	1%	46	25%	92.63
Total	16%	1059.5	0%	0	9%	608.5	2%	107	1%	89.5	27%	372.38

- Key points to note:

Active recruitment has been maintained, and all vacancies have now been filled.

Gate 20 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Gate 20 PGH, Respiratory	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	1	0	0
Gate 20 PGH, Respiratory	RN Required	E	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Gate 20 PGH, Respiratory	RN Required	L	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Gate 20 PGH, Respiratory	RN Required	N	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Gate 20 PGH, Respiratory	HCA Required	E	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate 20 PGH, Respiratory	HCA Required	L	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate 20 PGH, Respiratory	HCA Required	N	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Gate 20 PGH, Respiratory	RN	UM	1	0	0	0	1	1	1	1	0	0	0	1	1	1	1	0	0	1	1	1	1	0	0	0	0	1	1	1	1	0	0
Gate 20 PGH, Respiratory	RN	E	6	6	7	5	4	4	6	6	4	4	5	4	4	5	5	5	5	4	4	4	4	3	3	5	4	4	5	5	5	4	3
Gate 20 PGH, Respiratory	RN	L	6	6	6	5	4	4	6	6	4	4	5	4	4	5	4	5	5	4	4	3	4	2	5	4	4	4	5	5	5	4	2
Gate 20 PGH, Respiratory	RN	N	2	4	5	4	4	4	4	4	5	5	2	4	4	4	4	4	4	5	5	5	4	4	4	3	4	3	4	4	4	3	4
Gate 20 PGH, Respiratory	HCA	E	5	4	6	6	5	5	6	4	4	6	4	5	3	5	3	5	6	5	5	5	5	5	5	5	6	4	3	5	4	5	6
Gate 20 PGH, Respiratory	HCA	L	5	4	7	6	5	6	6	4	6	6	5	6	3	5	5	5	6	5	5	5	5	5	5	5	6	3	3	5	4	5	6
Gate 20 PGH, Respiratory	HCA	N	4	5	5	4	4	3	3	3	3	4	3	4	4	3	3	2	3	3	3	2	3	2	3	3	3	3	4	4	4	4	3
Gate 20 PGH, Respiratory	HCA	TWL	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
Patient Safety																																	
Falls				2			1					1									1	2		1	1								
Medication															1																		
Staffing																		1	1	1	1												
Red flags																																	
'other'																																	

Gate 20 patient safety and patient experience

Complaints		Other reported risks		FFT		Pressure Ulcers Reported			Reportable infections	
Formal	Informal	SIs	Never event	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
1	4	0	0	22%	88.9%	2	0	0	0	0

GATE 20a PGH, Acute Respiratory Care Unit

Gate 20a establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	766.88	20.45	760.00	20.27	6.88	0.18	823.50	4.96	n/a
Total	766.88	20.45	760.00	20.27	6.88	0.18	823.50	4.96	n/a

Gate 20a unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	11%	372.5	9%	288	3%	95	1%	22	1%	46	24%	83.04
Total	11%	372.5	9%	288	3%	95	1%	22	1%	46	24%	83.04

Key points to note:

- Unavailability is over trajectory at 24% due to 9% maternity leave.

Gate 20a shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
Gate 20a PGH, Acute Care	RN Required	UM	0	0	0	1	1	0	0	0	0	0	1	1	0	0	0	0	0	1	1	0	0	0	0	0	1	1	0	0	0	0	0		
Gate 20a PGH, Acute Care	RN Required	E	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Gate 20a PGH, Acute Care	RN Required	L	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Gate 20a PGH, Acute Care	RN Required	N	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Gate 20a PGH, Acute Care	RN	UM	0	0	0	0	1	1	0	1	0	0	1	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	1	0	0	0	0	
Gate 20a PGH, Acute Care	RN	E	4	3	3	4	4	4	3	3	3	3	4	4	3	3	3	3	3	3	4	4	3	3	3	3	3	4	4	3	4	3	3		
Gate 20a PGH, Acute Care	RN	L	4	3	3	4	4	4	3	3	3	3	4	4	3	3	3	4	3	3	4	4	3	3	3	3	4	4	3	3	3	3	3		
Gate 20a PGH, Acute Care	RN	N	3	3	3	3	3	3	3	3	3	4	3	3	3	3	3	3	3	3	3	2	3	3	4	3	3	3	3	3	3	3	3		
Gate 20a PGH, Acute Care	HCA	E	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0		
Gate 20a PGH, Acute Care	HCA	N	1	1	1	0	1	0	0	0	0	0	0	1	0	0	1	1	1	1	0	1	0	1	0	1	0	1	0	0	1	1	1		
Patient Safety																																			
Falls																																			
Medication																																			
Staffing			1	2	2	1	1	1	2	2	1	1	2	1	1	2			1	2	1		3	2	2	2	2	1	1	2	2	2	2		
Red flags																																			
'other'																																			

Gate 20a patient safety and patient experience

Complaints		Other reported risks		FFT		Pressure Ulcers			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	0%	0%	5	0	0	0	0

GATE 21 PGH, Haematology

Gate 21 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	490.88	13.09	385.25	10.27	105.63	2.82	264.00	1.59	n/a
Unregistered	195.75	5.22	161.25	4.30	34.50	0.92	79.75	0.48	n/a
Total	686.63	18.31	546.50	14.57	140.13	3.74	343.75	2.07	n/a

Gate 21 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	13%	224	0%	0	0%	8	1%	23	1%	9	15%	-111.34
Unregistered	11%	79.75	0%	0	0%	0	0%	0	0%	0	11%	-77.35
Total	13%	303.75	0%	0	0%	8	1%	23	0%	9	14%	-188.70

Key points to note:

Gate 21 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
Gate 21 PGH, Haematology	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	1	0	0		
Gate 21 PGH, Haematology	RN Required	E	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3		
Gate 21 PGH, Haematology	RN Required	L	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3		
Gate 21 PGH, Haematology	RN Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2		
Gate 21 PGH, Haematology	HCA Required	E	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
Gate 21 PGH, Haematology	HCA Required	L	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
Gate 21 PGH, Haematology	HCA Required	N	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
Gate 21 PGH, Haematology	RN	UM	0	0	0	0	1	0	0	0	0	0	0	1	0	1	1	0	0	1	1	0	1	0	0	0	0	0	0	0	0	0	0		
Gate 21 PGH, Haematology	RN	E	3	4	3	3	3	3	2	3	3	3	2	2	3	2	3	2	3	2	3	3	2	2	2	2	2	2	3	2	2	2	2		
Gate 21 PGH, Haematology	RN	L	3	3	3	3	3	2	3	2	3	2	2	3	2	2	2	2	2	3	2	3	2	2	2	3	2	3	2	2	2	2	2		
Gate 21 PGH, Haematology	RN	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2		
Gate 21 PGH, Haematology	HCA	E	0	1	1	1	0	1	1	0	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	1	1	1	1	2	2		
Gate 21 PGH, Haematology	HCA	L	0	1	1	1	1	1	2	1	1	1	1	1	1	1	1	0	1	1	1	1	1	1	0	1	2	1	1	1	1	2	2		
Gate 21 PGH, Haematology	HCA	N	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	2	2	2	2		
Patient Safety																																			
Falls																																			
Medication																																			
Staffing																																			
Red flags																																			
'other'																																			

Gate 21 patient safety and patient experience

Complaints Received		Other reported risks		FFT		Pressure Ulcers Reported			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	28.9%	100%	1	0	0	0	0

GATE 31b and Ward 11 PGH, Cardiology and Coronary Care

Gate 31b establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	987.00	26.32	949.50	25.32	37.50	1.00	1203.25	7.25	n/a
Unregistered	491.25	13.10	449.00	11.97	42.25	1.13	474.25	2.86	n/a
Total	1478.25	39.42	1398.50	37.29	79.75	2.13	1677.50	10.10	n/a

Gate 31b and Ward 11 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	11%	451.5	5%	196	6%	240	2%	98.5	5%	217.25	29%	278.17
Unregistered	16%	326.5	0%	0	6%	115	2%	32.75	0%	0	24%	36.80
Total	13%	778	3%	196	6%	355	2%	131.25	4%	217.25	27%	314.96

Key points to note:

- Maternity and sickness leave as well as “other” leave has contributed to a 29% unavailability of staff. While the units are managed jointly which enables the ability to move staff around, there have been several shifts with minimum numbers.

Gate 31b and 11 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
Gate 31b & Gate 11PGH, Cardi	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	1	0	0	
Gate 31b & Gate 11PGH, Cardi	RN Required	E	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate 31b & Gate 11PGH, Cardi	RN Required	L	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate 31b & Gate 11PGH, Cardi	RN Required	N	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate 31b & Gate 11PGH, Cardi	HCA Required	E	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Gate 31b & Gate 11PGH, Cardi	HCA Required	L	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Gate 31b & Gate 11PGH, Cardi	HCA Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 31b & Gate 11 PGH, Cardi	RN	UM	0	0	0	0	1	1	0	1	0	0	1	1	1	0	1	0	0	1	1	1	0	1	0	0	1	1	1	0	0	0	0	
Gate 31b & Gate 11 PGH, Cardi	RN	E	4	4	4	4	5	4	5	4	4	4	5	4	5	5	5	4	5	5	4	3	4	4	4	4	4	5	5	4	4	5	4	
Gate 31b & Gate 11 PGH, Cardi	RN	L	4	4	4	4	5	4	5	4	4	4	5	4	5	5	5	4	5	5	4	3	4	4	4	4	4	5	5	4	4	5	4	
Gate 31b & Gate 11 PGH, Cardi	RN	N	5	5	5	4	4	6	4	4	4	5	5	4	5	5	4	4	5	5	5	5	5	5	4	5	5	5	5	5	5	5		
Gate 31b & Gate 11 PGH, Cardi	HCA	E	2	3	3	3	2	3	1	2	3	3	2	3	2	2	3	3	3	3	3	3	3	2	3	3	3	2	3	3	3	3	3	
Gate 31b & Gate 11 PGH, Cardi	HCA	L	2	3	3	3	2	3	1	2	3	3	2	3	2	2	3	3	3	3	3	3	3	2	3	3	3	3	3	3	3	3	3	
Gate 31b & Gate 11 PGH, Cardi	HCA	N	2	2	2	2	2	2	2	2	2	2	0	2	2	2	2	2	1	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Patient Safety																																		
	Falls																																	
	Medication																																	
	Staffing																																	
	Red flags																																	
	'other'																																	

Gate 31b and 11 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	48.2%	92.6%	0	1	0	0	0

GATE 41 PGH, Elderly Care

Gate 41 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	922.50	24.60	730.75	19.49	191.75	5.11	594.50	3.58	n/a
Unregistered	699.38	18.65	636.25	16.97	63.13	1.68	705.08	4.25	n/a
Total	1621.88	43.25	1367.00	36.45	254.88	6.80	1299.58	7.83	n/a

Gate 41 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	9%	295	0%	0	4%	127	4%	145.5	1%	27	18%	-117.46
Unregistered	15%	431.58	5%	138	2%	57.5	2%	61	1%	17	25%	85.19
Total	12%	726.58	2%	138	3%	184.5	3%	206.5	1%	44	21%	-32.27

Key points to note:

- Gate 41's vacancies remain high at 5.11WTE, although staff are actively being recruited to the team.
- Sickness is being well managed.

GATE 42 PGH, Elderly Care

Gate 42 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	978.75	26.10	732.00	19.52	246.75	6.58	783.00	4.71	n/a
Unregistered	653.25	17.42	501.50	13.37	151.75	4.05	450.50	2.71	n/a
Total	1632.00	43.52	1233.50	32.89	398.50	10.63	1233.50	7.43	n/a

Gate 42 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	13%	434.5	0%	0	3%	103.5	4%	135	3%	110	24%	69.82
Unregistered	13%	293.5	0%	0	5%	115	1%	30.5	1%	11.5	20%	-38.10
Total	13%	728	0%	0	4%	218.5	3%	165.5	2%	121.5	23%	31.72

Key points to note:

- Gate 42 continues to have significant vacancies in both RN and HCAs, although these are being actively recruited to.
- Gate 42 is currently funding one Band 2 dementia workers.
- Registered nurse absence is slightly above trajectory at 24%, and is mainly due to sickness and study leave – study leave being a little higher than trajectory at 4%.

Gate 42 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Gate 42 PGH, Elderly Care	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	0	0	
Gate 42 PGH, Elderly Care	RN Required	E	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Gate 42 PGH, Elderly Care	RN Required	L	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Gate 42 PGH, Elderly Care	RN Required	N	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Gate 42 PGH, Elderly Care	HCA Required	E	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Gate 42 PGH, Elderly Care	HCA Required	L	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Gate 42 PGH, Elderly Care	HCA Required	N	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Gate 42 PGH, Elderly Care	RN	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	0	0	0	1	1	0	0	0	0	1	1	1	1	0	0
Gate 42 PGH, Elderly Care	RN	E	4	4	4	5	5	5	5	5	5	4	4	5	5	5	5	5	4	6	5	5	6	5	3	4	4	5	5	5	5	4	4
Gate 42 PGH, Elderly Care	RN	L	4	4	5	5	5	4	5	5	5	4	4	5	5	5	5	5	4	6	5	5	6	5	3	3	5	5	4	5	5	4	5
Gate 42 PGH, Elderly Care	RN	N	3	4	4	4	4	4	4	4	2	4	4	4	4	4	4	4	4	4	4	3	4	4	4	4	4	4	4	4	3	4	4
Gate 42 PGH, Elderly Care	HCA	E	5	6	6	6	4	5	5	6	7	7	6	5	4	4	5	5	6	3	4	4	5	5	5	5	4	5	4	2	5	5	6
Gate 42 PGH, Elderly Care	HCA	L	5	4	6	5	6	4	4	4	6	7	4	6	4	4	4	5	4	3	4	4	3	4	3	5	4	4	4	3	4	5	6
Gate 42 PGH, Elderly Care	HCA	N	5	4	7	4	5	4	3	4	5	5	5	5	5	4	3	5	5	3	5	6	5	1	3	5	3	4	4	4	4	4	
Patient Safety																																	
	Falls			1														1	1														
	Medication					1																					1						
	Staffing		1		1		1	1	1	1	1	1	1			1				1	1	1	1	2	2		1	1	1	1			1
	Red flags																																
	'other'																																

Gate 42 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	1	0	50.0%	87.5%	4	0	0	0	0

GATE 43 PGH, Elderly Care

Gate 43 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	922.50	24.60	592.20	15.79	330.30	8.81	405.50	2.44	n/a
Unregistered	687.38	18.33	706.50	18.84	-19.12	-0.51	610.00	3.67	n/a
Total	1609.88	42.93	1298.70	34.63	311.18	8.30	1015.50	6.11	n/a

Gate 43 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	8%	218	0%	0	4%	103.5	2%	56.25	1%	27.75	15%	-171.47
Unregistered	14%	436.5	0%	0	4%	115	1%	25.75	1%	32.75	19%	-78.33
Total	11%	654.5	0%	0	4%	218.5	1%	82.00	1%	60.50	18%	-249.80

Key points to note:

- Gate 43's vacancies amongst RNs remain high at 8.81 WTE, which is having an impact on the ward team.
- Sickness is reduced to 4%. To help maintain safe levels of staffing, in the short term staff are moved from other areas, but we are looking across medicine and surgery to temporarily move staff from areas where the vacancies/absences are lower to help support wards which are struggling. This will include Gate 43.
- Closure of beds has also been discussed, as this needs to happen as part of the CIP from the Older Persons Assessment Unit. Work is continuing to identify how many beds this should be and where it will need to occur

Gate 43 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
Gate 43 PGH, Elderly Care	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	0	0		
Gate 43 PGH, Elderly Care	RN Required	E	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5		
Gate 43 PGH, Elderly Care	RN Required	L	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5		
Gate 43 PGH, Elderly Care	RN Required	N	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Gate 43 PGH, Elderly Care	HCA Required	E	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Gate 43 PGH, Elderly Care	HCA Required	L	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Gate 43 PGH, Elderly Care	HCA Required	N	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3		
Gate 43 PGH, Elderly Care	RN	UM	0	0	0	0	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	0	1	1	1	0	0		
Gate 43 PGH, Elderly Care	RN	E	3	3	4	3	4	3	3	5	4	4	3	4	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3	3	4	4	
Gate 43 PGH, Elderly Care	RN	L	3	3	4	3	4	3	3	4	4	4	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3	3	4	4	
Gate 43 PGH, Elderly Care	RN	N	4	4	5	4	4	4	4	4	4	5	4	5	4	6	3	4	4	4	4	4	5	2	5	4	4	4	4	4	5	3	4	4
Gate 43 PGH, Elderly Care	HCA	E	6	5	8	6	4	5	4	6	5	7	4	5	5	4	4	5	5	4	5	4	4	5	4	6	3	4	4	5	4	4	3	
Gate 43 PGH, Elderly Care	HCA	L	4	4	5	6	4	4	4	4	4	6	3	4	4	4	3	4	4	4	5	4	4	5	3	6	3	4	4	5	4	4	4	
Gate 43 PGH, Elderly Care	HCA	N	3	3	2	4	3	3	3	3	3	2	4	4	3	1	5	3	1	4	3	5	3	4	3	3	3	2	2	3	3	3		
Gate 43 PGH, Elderly Care	HCA	TWL	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0		
Patient Safety																																		
Falls				1		1	1	1	1	1		1				1			1	1		1	1		1			2						
Medication																																	1	
Staffing								1	1		1	1	2	2	1	2	2	2	1	1	1	1	2	1	1	1	2	1	1	2	1	1	2	
Red flags																																		
'other'																																		

Gate 43 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
2	3	0	0	19.1%	84.6%	3	1	0	0	1

GATE 44 PGH, Gastroenterology

Gate 44 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	883.50	23.56	734.50	19.59	149.00	3.97	1050.83	6.33	n/a
Unregistered	482.63	12.87	389.50	10.39	93.12	2.48	317.50	1.91	n/a
Total	1366.13	36.43	1124.00	29.97	242.13	6.46	1368.33	8.24	n/a

Gate 44 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	12%	383	9%	288	4%	138	1%	28.83	7%	213.00	32%	335.22
Unregistered	14%	240	0%	0	3%	46	0%	8.50	1%	23.00	18%	-61.98
Total	13%	623	6%	288	4%	184	1%	37.33	5%	236.00	27%	273.24

Key points to note:

- Gate 44 unavailability remains high at 27% - the same as last month due to maternity leave and “other” leave which is 7%.
- Staffing levels on the ward were problematic at the beginning of May, with several day shifts at minimum agreed levels or below.

Gate 44 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Gate 44 PGH, Gastroenterolog	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	0	0	
Gate 44 PGH, Gastroenterolog	RN Required	E	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate 44 PGH, Gastroenterolog	RN Required	L	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate 44 PGH, Gastroenterolog	RN Required	N	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Gate 44 PGH, Gastroenterolog	HCA Required	E	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Gate 44 PGH, Gastroenterolog	HCA Required	L	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 44 PGH, Gastroenterolog	HCA Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 44 PGH, Gastroenterolog	RN	UM	1	0	0	0	0	0	0	0	0	0	0	0	1	1	1	0	0	1	1	1	1	1	0	0	0	1	1	1	0	0	
Gate 44 PGH, Gastroenterolog	RN	E	3	3	4	5	3	4	4	3	2	5	3	4	3	4	4	4	3	4	4	4	4	5	3	3	4	4	4	3	4	4	
Gate 44 PGH, Gastroenterolog	RN	L	3	4	4	4	3	4	4	3	2	4	3	4	4	4	4	4	3	4	4	4	4	5	3	3	4	4	4	3	4	4	5
Gate 44 PGH, Gastroenterolog	RN	N	4	4	6	4	4	4	4	3	4	4	2	4	4	3	3	4	3	4	4	4	4	3	3	4	3	3	3	4	3	4	
Gate 44 PGH, Gastroenterolog	HCA	E	3	1	3	3	3	3	3	3	3	4	3	3	3	3	3	3	3	3	3	4	4	3	4	3	4	3	3	3	3	3	
Gate 44 PGH, Gastroenterolog	HCA	L	2	1	2	2	2	2	2	2	2	3	2	2	2	2	2	2	2	2	2	2	2	1	2	4	2	2	2	2	2	2	
Gate 44 PGH, Gastroenterolog	HCA	N	3	3	3	2	2	2	2	2	2	1	1	2	2	2	2	2	2	2	2	2	2	1	3	2	2	2	2	1	3	2	
Patient Safety																																	
Falls			1			1			1	2	1			2	1	1			1		1	1											
Medication																																	
Staffing							1		1			1																					
Red flags																																	
'other'																																	

Gate 44 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
1	0	0	0	45.1%	96.9%	1	1		1	0

GATE A2 PGH, Stroke & Neurology

Gate A2 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	1035.38	27.61	929.50	24.79	105.88	2.82	960.00	5.78	n/a
Unregistered	619.13	16.51	619.25	16.51	-0.12	0.00	609.50	3.67	n/a
Total	1654.50	44.12	1548.75	41.30	105.75	2.82	1569.50	9.45	n/a

Gate A2 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	11%	469	3%	120	4%	164.5	2%	97	3%	109.5	23%	54.40
Unregistered	11%	306.5	0%	0	6%	174	5%	129	0%	0	22%	6.17
Total	11%	775.5	2%	120	5%	338.5	3%	226	2%	109.5	23%	60.57

Key points to note:

- There has been little change since last month and a small reduction in vacancies for RNs.

Gate A2 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Gate A2 PGH, Stroke & Neurol	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	1	0	0
Gate A2 PGH, Stroke & Neurol	RN Required	E	7	6	6	7	7	7	7	7	6	6	7	7	7	7	6	6	7	7	7	7	7	7	6	6	7	7	7	7	6	6	
Gate A2 PGH, Stroke & Neurol	RN Required	L	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
Gate A2 PGH, Stroke & Neurol	RN Required	N	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Gate A2 PGH, Stroke & Neurol	HCA Required	E	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate A2 PGH, Stroke & Neurol	HCA Required	L	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Gate A2 PGH, Stroke & Neurol	HCA Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate A2 PGH, Stroke & Neurol	RN	UM	0	0	0	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	1	1	1	0	0
Gate A2 PGH, Stroke & Neurol	RN	E	7	5	5	5	6	7	6	6	5	6	7	6	6	6	7	6	5	7	6	7	7	6	5	5	6	5	5	5	6	5	
Gate A2 PGH, Stroke & Neurol	RN	L	5	5	5	6	5	5	5	5	5	6	5	4	5	6	5	6	5	6	5	5	5	5	5	6	5	5	5	6	5	4	
Gate A2 PGH, Stroke & Neurol	RN	N	4	4	4	4	4	4	4	4	4	4	4	4	4	6	4	4	5	5	4	5	4	4	3	5	4	5	4	4	5	5	
Gate A2 PGH, Stroke & Neurol	HCA	E	5	5	5	5	5	5	5	4	5	5	6	5	5	5	5	5	5	5	5	5	5	5	4	7	4	4	4	5	5	4	
Gate A2 PGH, Stroke & Neurol	HCA	L	3	3	3	3	3	3	2	2	3	4	4	3	3	3	3	3	4	3	3	3	3	3	3	5	3	2	3	3	3		
Gate A2 PGH, Stroke & Neurol	HCA	N	4	3	3	3	3	3	3	3	3	3	3	3	3	2	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3		
Patient Safety																																	
Falls			1					1			1	1			1						1					1							
Medication																																	
Staffing																																	
Red flags																																	
'other'																																	

Gate A2 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers Reported			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	28.9%	100.0%	2	0	0	0	2

Medical Unit PGI

Medical Unit PGI establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	786.00	20.96	677.25	18.06	108.75	2.90	633.25	3.81	n/a
Unregistered	490.88	13.09	438.00	11.68	52.88	1.41	384.10	2.31	n/a
Total	1276.88	34.05	1115.25	29.74	161.63	4.31	1017.35	6.13	n/a

Medical Unit PGI unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	10%	290.25	8%	230	2%	53.5	0%	1	2%	58.5	21%	-26.59
Unregistered	9%	170	0%	0	9%	173.5	2%	31	0%	9.6	20%	-42.64
Total	9%	460.25	5%	230	5%	227	1%	32	1%	68.1	21%	-69.22

Key points to note:

- There has been little change on the stroke rehabilitation unit since last month.

Medical Unit PGI shift by shift and patient safety information by shift

	May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
Medical, Stroke Rehab Unit P	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0	
Medical, Stroke Rehab Unit P	RN Required	E	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Medical, Stroke Rehab Unit P	RN Required	L	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Medical, Stroke Rehab Unit P	RN Required	N	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Medical, Stroke Rehab Unit P	HCA Required	E	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Medical, Stroke Rehab Unit P	HCA Required	L	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Medical, Stroke Rehab Unit P	HCA Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Medical, Stroke Rehab Unit P	RN	UM	1	0	0	0	1	1	1	0	0	0	0	1	1	1	1	0	0	0	0	0	1	1	0	0	0	1	1	1	0	0	
Medical, Stroke Rehab Unit P	RN	E	4	4	5	4	3	3	3	3	3	3	3	4	4	3	4	4	4	4	3	3	3	4	3	3	3	2	3	3	3	3	
Medical, Stroke Rehab Unit P	RN	L	4	4	4	4	3	3	3	3	3	3	3	4	4	3	3	4	4	4	3	4	3	4	3	3	3	3	3	3	3	3	
Medical, Stroke Rehab Unit P	RN	N	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	4	3	3	3	3	
Medical, Stroke Rehab Unit P	HCA	E	4	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	4	3	3	3	3	4	3	3	3	3	
Medical, Stroke Rehab Unit P	HCA	L	3	3	4	3	3	4	4	2	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	2	3	2	3	3	3	2	3
Medical, Stroke Rehab Unit P	HCA	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Patient Safety																																	
Falls				1				1			1		1			1						2					1						
Medication																																	
Staffing					2				1				1	1			1					2			2		2			1	1		
Red flags																																	
'other'																																	

Medical Unit PGI patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SI	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	86.7%	100.0%	0	0	0	0	0

WARD 10 DDH, Short Stay

Ward 10 DDH establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	849.00	22.64	638.50	17.03	210.50	5.61	786.25	4.73	n/a
Unregistered	561.75	14.98	470.50	12.55	91.25	2.43	881.00	5.30	n/a
Total	1410.75	37.62	1109.00	29.57	301.75	8.05	1667.25	10.04	n/a

Ward 10 DDH unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	13%	365.5	0%	0	12%	342.25	0%	9.5	2%	69	28%	164.17
Unregistered	7%	154.5	15%	308	20%	413	0%	2.5	0%	3.5	42%	422.60
Total	11%	520	6%	308	15%	755.25	0%	12	1%	72.5	34%	586.77

Key points to note:

- There is a small improvement in recruitment to the Short Stay Unit although they still carry a 5.61 WTE RN vacancy, and 2.43 WTE unregistered vacancies.
- A nurse has been allocated to SSU from the generic interviews and we are hopeful that nurses from the Indian cohort will also be suitable.

Ward 10 DDH shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
Ward 10 DDH, Short Stay	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	1	0	0	
Ward 10 DDH, Short Stay	RN Required	E	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5		
Ward 10 DDH, Short Stay	RN Required	L	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5		
Ward 10 DDH, Short Stay	RN Required	N	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3		
Ward 10 DDH, Short Stay	HCA Required	E	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3		
Ward 10 DDH, Short Stay	HCA Required	L	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3		
Ward 10 DDH, Short Stay	HCA Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2		
Ward 10 DDH, Short Stay	RN	UM	1	0	0	0	1	1	1	1	0	0	1	1	1	1	0	0	0	1	1	1	1	1	0	0	0	0	0	0	0	0		
Ward 10 DDH, Short Stay	RN	E	4	4	3	5	3	3	3	5	3	4	4	4	4	4	4	3	4	4	4	4	4	3	3	4	3	4	4	3	3	4		
Ward 10 DDH, Short Stay	RN	L	4	3	2	4	3	2	4	4	2	3	4	4	3	4	4	3	3	4	4	4	3	3	2	4	4	4	4	3	4	2	3	
Ward 10 DDH, Short Stay	RN	N	3	3	3	3	3	3	3	3	3	4	2	3	2	2	3	4	3	2	3	3	3	3	3	3	3	3	3	3	2	3	3	
Ward 10 DDH, Short Stay	HCA	E	2	3	3	4	2	3	3	3	3	3	3	3	2	3	3	3	2	2	3	3	2	1	3	3	3	2	2	2	2	1	3	
Ward 10 DDH, Short Stay	HCA	L	1	3	3	2	2	2	2	3	1	1	2	2	2	2	2	2	3	2	2	2	2	2	1	2	2	2	2	1	2	2	1	3
Ward 10 DDH, Short Stay	HCA	N	2	2	3	2	2	2	2	2	2	2	2	2	2	3	2	2	2	2	2	2	2	2	2	1	2	2	2	2	1	2	2	
Patient Safety																																		
Falls							1				2		1	1							1	1							3					
Medication								1					1																					
Staffing						1	1	1	1		1														1			1						
Red flags																																		
'other'																																		

Ward 10 DDH patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	1	0	29.4%	91.7%	4	0	0	0	0

Ward 11 DDH, Medical Assessment

Ward 11 DDH establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	1213.50	32.36	682.25	18.19	531.25	14.17	862.00	5.19	n/a
Unregistered	619.88	16.53	502.00	13.39	117.88	3.14	740.75	4.46	n/a
Total	1833.38	48.89	1184.25	31.58	649.13	17.31	1602.75	9.65	n/a

Ward 11 DDH unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	9%	272.5	5%	158	10%	309	0%	0	4%	123	29%	197.29
Unregistered	19%	433.25	3%	75	10%	218.5	1%	14	0%	0	33%	251.66
Total	13%	705.75	4%	233	10%	527.5	0%	14	2%	123	31%	448.95

Key points to note:

- Vacancies on MAU have increased considerably since last month which has seen a direct impact on staffing day to day. We are actively recruiting into these posts, and have also discussed the possibility of moving staff between admissions units.
- Sickness has also increased from 8% last month to 10% this month. This is being closely monitored by the matron and Ward Manager.
- Twilight shifts are frequently not filled, and most shifts are at or below minimum agreed levels for RNs and HCAs. This means that staff need to be moved from other areas to support the ward.

Ward 11 DDH shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
Ward 11 DDH, Medical Assess	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	0	0		
Ward 11 DDH, Medical Assess	RN Required	D	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5		
Ward 11 DDH, Medical Assess	RN Required	TWL	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	0	0	1		
Ward 11 DDH, Medical Assess	RN Required	N	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Ward 11 DDH, Medical Assess	HCA Required	E	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Ward 11 DDH, Medical Assess	HCA Required	L	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Ward 11 DDH, Medical Assess	HCA Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2		
Ward 11 DDH, Medical Assess	RN	UM	1	0	0	0	0	0	0	0	0	0	0	1	1	1	0	0	0	1	1	1	1	1	0	0	0	0	1	1	0	0		
Ward 11 DDH, Medical Assess	RN	D	4	3	5	5	4	4	5	5	4	4	4	5	4	3	4	5	5	5	5	3	3	4	3	4	4	4	3	4	4	3	4	
Ward 11 DDH, Medical Assess	RN	TWL	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	
Ward 11 DDH, Medical Assess	RN	N	4	3	5	5	4	4	4	4	3	3	3	3	4	4	5	4	4	4	4	5	4	4	4	4	3	4	3	2	4	5	4	
Ward 11 DDH, Medical Assess	HCA	E	2	3	3	4	3	3	3	2	4	4	3	1	3	3	3	3	2	2	3	3	2	3	4	4	4	3	4	3	2	2	4	
Ward 11 DDH, Medical Assess	HCA	L	2	3	3	4	3	3	3	2	4	4	3	1	3	3	2	3	2	2	3	2	2	3	4	4	4	3	4	3	2	2	4	
Ward 11 DDH, Medical Assess	HCA	N	1	2	3	3	2	2	1	2	2	2	2	1	1	1	1	2	1	1	1	1	2	2	2	2	2	2	2	2	1	2	2	
Patient Safety																																		
Falls			2									1										1	1				1							
Medication																																		
Staffing																																		
Red flags																																		
'other'																																		

Ward 11 DDH patient safety and patient experience

Complaints		Other reported risks		FFT		Pressure Ulcers			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	14.7%	95.0%	0	0	0	0	0

WARD 2 DDH, Elderly Care

Ward 2 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	690.00	18.40	629.25	16.78	60.75	1.62	832.48	5.01	n/a
Unregistered	490.88	13.09	469.00	12.51	21.88	0.58	817.50	4.92	n/a
Total	1180.88	31.49	1098.25	29.29	82.63	2.20	1649.98	9.94	n/a

Ward 2 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	9%	258	0%	0	12%	333.5	2%	67	6%	173.98	30%	219.41
Unregistered	13%	261.5	6%	115	18%	379.5	0%	6	3%	55.5	39%	360.56
Total	11%	519.5	2%	115	15%	713	2%	73	5%	229.48	34%	579.97

Key points to note:

- Sickness levels remain a problem on ward 2, with a slightly worsening position this month. This is particularly prevalent in the unregistered staff group.
- We are reviewing the ward manager role with the Chief Nurse.

Ward 2 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
Ward 2 DDH, Elderly Care	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	1	0	0	
Ward 2 DDH, Elderly Care	RN Required	E	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Ward 2 DDH, Elderly Care	RN Required	L	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Ward 2 DDH, Elderly Care	RN Required	N	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3		
Ward 2 DDH, Elderly Care	HCA Required	E	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3		
Ward 2 DDH, Elderly Care	HCA Required	L	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3		
Ward 2 DDH, Elderly Care	HCA Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2		
Ward 2 DDH, Elderly Care	RN	UM	0	0	0	0	0	1	1	1	0	0	0	0	0	1	1	0	0	1	0	1	0	1	0	0	0	0	1	1	1	0	0	
Ward 2 DDH, Elderly Care	RN	E	3	3	4	4	4	4	4	3	3	4	3	4	2	2	4	3	4	3	3	3	3	3	3	4	3	4	3	2	3	4	4	
Ward 2 DDH, Elderly Care	RN	L	3	3	3	4	4	4	4	3	4	3	3	4	2	2	4	3	3	3	3	3	3	3	3	4	3	4	3	2	3	4	4	
Ward 2 DDH, Elderly Care	RN	N	4	3	3	3	3	3	3	3	2	3	3	3	3	3	2	3	3	3	3	3	3	3	3	4	4	3	3	3	2	3	3	
Ward 2 DDH, Elderly Care	HCA	E	2	4	3	3	3	3	2	3	3	3	2	2	3	4	2	3	3	3	3	3	3	3	3	3	4	3	3	4	3	3	1	2
Ward 2 DDH, Elderly Care	HCA	L	2	4	3	3	3	2	3	3	3	2	1	2	3	4	2	2	2	2	2	2	3	3	3	4	2	3	3	3	2	1	2	
Ward 2 DDH, Elderly Care	HCA	N	1	2	2	1	1	0	2	2	2	2	0	2	1	2	1	2	2	3	2	1	2	1	1	2	2	2	2	1	2	1	2	
Patient Safety																																		
Falls					1										1		2			1	1		1		1	1	1		1		1			
Medication																																		
Staffing																																		
Red flags																																		
'other'																																		

Ward 2 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
1	0	0	0	33.3%	100.0%	0	0	0	0	1

WARD 4 DDH, Stroke & Neurology

Ward 4 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	686.25	18.30	592.00	15.79	94.25	2.51	728.50	4.39	n/a
Unregistered	522.00	13.92	468.00	12.48	54.00	1.44	561.50	3.38	n/a
Total	1208.25	32.22	1060.00	28.27	148.25	3.95	1290.00	7.77	n/a

Ward 4 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	7%	177	0%	0	19%	486.5	2%	58.5	0%	6.5	28%	151.72
Unregistered	11%	221.5	0%	0	14%	292.5	1%	13	2%	34.5	27%	105.53
Total	8%	398.5	0%	0	17%	779	2%	71.5	1%	41	27%	257.26

Key points to note:

- The ward staffing is generally at agreed or agreed minimum levels.
- Sickness remains the same for RNs, and a little improved for unregistered nurses. Each case is being looked at in detail to ensure policy is followed.

Ward 4 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
Ward 4 DDH Stroke & Neurology	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0		
Ward 4 DDH Stroke & Neurology	RN Required	E	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Ward 4 DDH Stroke & Neurology	RN Required	L	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Ward 4 DDH Stroke & Neurology	RN Required	N	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Ward 4 DDH Stroke & Neurology	HCA Required	E	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Ward 4 DDH Stroke & Neurology	HCA Required	L	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
Ward 4 DDH Stroke & Neurology	HCA Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
Ward 4 DDH, Stroke & Neurology	RN	UM	0	0	0	0	0	0	0	0	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	0	1	1	1	1	0	0	0		
Ward 4 DDH, Stroke & Neurology	RN	E	3	4	3	2	4	3	3	3	4	4	3	3	3	3	3	4	4	3	3	4	4	3	3	2	4	3	3	3	4	3	3	3	
Ward 4 DDH, Stroke & Neurology	RN	L	3	4	3	2	4	3	3	3	4	4	3	3	3	3	3	4	3	3	3	4	4	3	3	3	4	3	3	3	3	3	3	3	
Ward 4 DDH, Stroke & Neurology	RN	N	3	3	3	3	3	3	3	3	3	3	2	3	3	3	4	3	3	2	2	2	2	3	3	3	1	2	2	3	2	3	3		
Ward 4 DDH, Stroke & Neurology	HCA	E	3	3	3	4	3	3	4	3	4	3	3	4	3	3	3	4	2	3	4	2	3	3	3	3	2	2	3	3	3	3	3		
Ward 4 DDH, Stroke & Neurology	HCA	L	3	3	3	4	3	3	3	2	4	3	4	3	3	2	3	3	3	3	2	4	2	3	3	3	3	3	3	3	2	3	3		
Ward 4 DDH, Stroke & Neurology	HCA	N	2	2	2	2	3	2	2	3	3	3	3	2	3	3	0	2	3	2	2	2	3	2	3	2	2	2	2	2	2	2	2		
Patient Safety																																			
Falls					1									1			1				1		3	1						2		1			
Medication																																			
Staffing													1			1				1			1		1					1					
Red flags																																			
'other'																																			

Ward 4 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	96.2%	100.0%	3	0	0	0	0

WARD 6 DDH, Gastroenterology

Ward 6 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	690.00	18.40	615.00	16.40	75.00	2.00	584.50	3.52	n/a
Unregistered	445.50	11.88	414.50	11.05	31.00	0.83	448.00	2.70	n/a
Total	1135.50	30.28	1029.50	27.45	106.00	2.83	1032.50	6.22	n/a

Ward 6 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	13%	348.5	6%	150	2%	51.5	1%	22	0%	12.5	21%	-14.69
Unregistered	13%	238	0%	0	11%	209	0%	1	0%	0	24%	44.16
Total	13%	586.5	3%	150	6%	260.5	1%	23	0%	12.5	23%	29.47

Key points to note:

- The vacancies on ward 6 are unchanged.
- Sickness absence has improved for RNs but deteriorated a little for unregistered nurses. Since 6b has been closed, this has helped the staffing position, with most shifts at agreed levels.

Ward 6 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Ward 6 DDH, Gastroenterolog	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	1	0	0
Ward 6 DDH, Gastroenterolog	RN Required	E	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Ward 6 DDH, Gastroenterolog	RN Required	L	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Ward 6 DDH, Gastroenterolog	RN Required	N	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
Ward 6 DDH, Gastroenterolog	HCA Required	E	3	2	2	3	3	3	3	3	2	2	3	3	3	3	2	2	3	3	3	3	3	3	2	2	3	3	3	3	2	2	
Ward 6 DDH, Gastroenterolog	HCA Required	L	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
Ward 6 DDH, Gastroenterolog	HCA Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2
Ward 6 DDH, Gastroenterolog	RN	UM	1	0	0	0	1	1	1	1	0	0	0	1	1	0	0	0	0	1	1	0	1	1	0	0	0	1	1	0	0	0	0
Ward 6 DDH, Gastroenterolog	RN	E	3	4	4	5	3	3	3	4	4	3	4	4	3	5	4	3	4	3	4	4	3	3	4	3	3	3	2	4	3	4	4
Ward 6 DDH, Gastroenterolog	RN	L	3	4	4	5	3	3	3	4	4	3	4	4	3	4	4	3	4	3	4	4	3	3	4	3	3	3	2	4	3	4	4
Ward 6 DDH, Gastroenterolog	RN	N	3	3	3	3	3	3	3	3	3	1	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	2	3	
Ward 6 DDH, Gastroenterolog	HCA	E	3	2	3	3	2	2	3	2	2	4	3	3	4	3	4	2	2	4	3	3	3	3	2	4	3	4	2	4	3	2	3
Ward 6 DDH, Gastroenterolog	HCA	L	2	2	2	2	2	1	2	2	2	2	2	1	3	2	3	2	2	2	2	3	2	3	2	3	2	4	2	4	2	2	2
Ward 6 DDH, Gastroenterolog	HCA	N	2	2	2	2	2	2	2	2	2	3	2	3	2	2	2	2	2	2	2	2	2	2	3	2	2	2	2	2	2	2	2
Patient Safety																																	
Falls			1					1																	1								
Medication			1																														
Staffing																									1							1	
Red flags																																	
'other'																																	

Ward 6 patient safety and patient experience

Complaints		Other reported risks		FFT		Pressure Ulcers			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
1	0	1	0	48.3%	89.7%	1	0	0	0	1

WARD 8 DDH, Respiratory

Ward 8 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	681.38	18.17	531.00	14.16	150.38	4.01	616.50	3.71	n/a
Unregistered	404.25	10.78	402.33	10.73	1.92	0.05	290.00	1.75	n/a
Total	1085.63	28.95	933.33	24.89	152.29	4.06	906.50	5.46	n/a

Ward 8 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	13%	313.5	0%	0	11%	253	2%	37	1%	13	26%	99.15
Unregistered	12%	222	0%	0	3%	46	0%	2.5	1%	19.5	16%	-101.99
Total	13%	535.5	0%	0	7%	299	1%	39.5	1%	32.5	22%	-2.83

Key points to note:

- The vacancy position remains the same on ward 8, but there has been a slight increase in sickness absence particularly amongst RNs.
- The unit is now managed by a band 8a ward matron, which accounts for the red information stating no UM present. The ward matron covers ward 8 DDH and Gate 20 PGH.
- Most shifts are at agreed or minimum agreed levels.

Ward 8 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
Ward 8 DDH, Respiratory	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	1	0	0	
Ward 8 DDH, Respiratory	RN Required	E	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Ward 8 DDH, Respiratory	RN Required	L	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Ward 8 DDH, Respiratory	RN Required	N	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Ward 8 DDH, Respiratory	HCA Required	E	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
Ward 8 DDH, Respiratory	HCA Required	L	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Ward 8 DDH, Respiratory	HCA Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Ward 8 DDH, Respiratory	RN	UM	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Ward 8 DDH, Respiratory	RN	E	2	2	4	4	4	4	3	3	4	4	3	4	3	3	3	3	2	3	4	2	3	3	3	4	2	3	5	4	3	3		
Ward 8 DDH, Respiratory	RN	L	2	2	4	4	3	3	3	4	4	3	4	3	3	3	3	3	3	3	3	2	2	3	3	3	3	3	3	4	4	3	2	
Ward 8 DDH, Respiratory	RN	N	3	3	3	3	3	3	3	2	3	2	3	3	2	3	3	4	3	3	3	2	3	2	3	2	3	3	3	3	3	2	4	
Ward 8 DDH, Respiratory	HCA	E	2	3	3	2	2	3	2	2	3	4	2	3	3	2	3	2	2	3	2	2	2	2	4	3	4	5	4	2	2	2	5	3
Ward 8 DDH, Respiratory	HCA	L	2	2	2	1	1	2	2	2	2	3	1	1	2	1	2	1	3	2	2	2	2	3	2	3	3	2	2	2	2	2	3	
Ward 8 DDH, Respiratory	HCA	N	2	2	2	2	2	3	3	3	3	3	2	3	3	2	2	2	2	2	3	4	3	2	3	3	3	4	3	3	3	3	3	
Patient Safety																																		
Falls													1				1				1													
Medication													1																					
Staffing							1																											
Red flags																																		
'other'																																		

Ward 8 patient safety and patient experience

Complaints		Other reported risks		FFT		Pressure Ulcers			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	1	0	0	47.5%	100.0%	1	0	0	0	0

Appendix 3

Division of Surgery - Nurse Staffing Data for May 2015

Elective Orthopaedic Suite PGI

Elective Orthopaedic PGI establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	442.88	11.81	443.25	11.82	-0.38	-0.01	747.75	4.50	n/a
Unregistered	304.50	8.12	191.00	5.09	113.50	3.03	172.50	1.04	n/a
Total	747.38	19.93	634.25	16.91	113.13	3.02	920.25	5.54	n/a

Elective Orthopaedic PGI unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	16%	308.25	14%	276	7%	138	1%	15.5	1%	10	38%	315.90
Unregistered	13%	113.5	0%	0	7%	59	0%	0	0%	0	20%	-13.59
Total	15%	421.75	10%	276	7%	197	1%	15.5	0%	10	33%	302.31

Key points to note:

- Sickness has reduced from previous month for Registered Nurses
- 2 Registered Nurses on Maternity leave one will return in August the other December
- Non Registered Nurses sickness has increased from previous
- Non Registered Nurses currently been appointed into following successful interviews

Elective Orthopaedic PGI shift by shift and patient safety information by shift

	May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Elective Orthopaedic Suite PG RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	
Elective Orthopaedic Suite PG RN Required	E	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Elective Orthopaedic Suite PG RN Required	L	3	2	2	3	3	3	3	3	2	2	3	3	3	3	3	2	2	3	3	3	3	3	2	2	3	3	3	3	2	2	
Elective Orthopaedic Suite PG RN Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Elective Orthopaedic Suite PG HCA Required	E	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Elective Orthopaedic Suite PG HCA Required	L	2	1	1	2	2	2	2	2	1	1	2	2	2	2	2	1	2	2	2	2	2	2	2	1	1	2	2	2	2	1	1
Elective Orthopaedic Suite PG HCA Required	TWL	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
Elective Orthopaedic Suite PG RN	UM	1	0	0	0	1	1	0	0	0	0	0	1	1	1	1	0	0	1	1	1	1	1	0	0	0	0	1	1	1	0	0
Elective Orthopaedic Suite PG RN	E	2	2	1	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	1	1	2	2	2	2	1
Elective Orthopaedic Suite PG RN	L	2	2	1	1	2	2	2	2	2	2	2	2	3	2	2	2	2	2	2	2	2	2	2	2	1	1	2	3	2	2	1
Elective Orthopaedic Suite PG RN	N	2	1	1	1	2	2	2	2	1	1	2	2	2	1	2	1	2	2	2	2	2	2	2	2	1	1	2	2	2	2	1
Elective Orthopaedic Suite PG HCA	E	2	1	1	1	2	2	2	2	1	0	1	1	2	2	2	2	1	1	1	2	1	1	1	1	1	1	2	2	2	2	2
Elective Orthopaedic Suite PG HCA	L	2	1	1	1	2	2	1	2	1	0	1	1	2	2	1	1	1	1	2	2	1	1	1	1	1	2	1	2	2	1	1
Elective Orthopaedic Suite PG HCA	N	0	0	0	0	0	0	0	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0
Elective Orthopaedic Suite PG HCA	TWL	1	1	1	1	0	0	0	0	0	0	1	1	1	1	0	1	1	1	1	1	1	1	1	1	0	1	0	0	0	1	1
Patient Safety																																
Falls																																
Medication																																
Staffing																																
Red flags																																
'other'																																

Elective Orthopaedic PGI patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	48.6%	100.0%	0	0	0	0	0

GATE 30 PGH, Intensive Care

Gate 30 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	2516.25	67.10	2294.12	61.18	222.13	5.92	2819.75	16.98	n/a
Unregistered	196.50	5.24	195.87	5.22	0.63	0.02	176.50	1.06	n/a
Total	2712.75	72.34	2489.98	66.40	222.77	5.94	2996.25	18.04	n/a

Gate 30 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	10%	1008.3	5%	461	8%	845	1%	140	4%	365.5	28%	584.62
Unregistered	9%	80.5	0%	0	0%	0	0%	4	11%	92	20%	-14.33
Total	10%	1088.8	4%	461	8%	845	1%	144	4%	457.5	27%	570.29

Key points to note:

- Vacancy decreased awaiting start further dates
- 4 Registered Nurses on maternity leave, with three staff returning in Summer
- 1 Band 6 currently on ANP secondment, 1 internationally recruited band 5 working as band 3 awaiting pin number
- Sickness has increased for Registered Nurses by 2%
- Sickness has decreased for Non Registered Nurses

Gate 30 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
Gate 30 PGH, Intensive Care	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0		
Gate 30 PGH, Intensive Care	RN Required	D	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13		
Gate 30 PGH, Intensive Care	RN Required	N	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13	13		
Gate 30 PGH, Intensive Care	HCA Required	D	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
Gate 30 PGH, Intensive Care	HCA Required	N	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
Gate 30 PGH, Intensive Care	RN	UM	1	0	0	0	1	1	0	1	0	0	1	1	1	1	0	0	1	1	1	0	1	0	0	0	0	1	1	1	1	0	0		
Gate 30 PGH, Intensive Care	RN	D	10	11	11	10	10	9	10	9	10	9	10	10	9	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10		
Gate 30 PGH, Intensive Care	RN	N	11	10	11	9	10	9	10	11	11	9	9	10	10	10	10	10	10	11	11	11	10	10	10	10	10	10	10	10	10	10	10		
Gate 30 PGH, Intensive Care	HCA	D	1	1	1	1	1	1	1	1	1	1	1	0	1	1	1	1	1	1	1	1	1	1	1	1	1	0	1	1	1	1	1		
Gate 30 PGH, Intensive Care	HCA	N	0	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
Patient Safety																																			
Falls																																			
Medication			1																			1													
Staffing																																			
Red flags																																			
'other'																																			

Gate 30 patient safety and patient experience

Complaints		Other reported risks		FFT		Pressure Ulcers			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	0	100.0%	1	0	0	0	0

GATE 32 PGH, Surgical Assessment

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	882.00	23.52	801.75	21.38	80.25	2.14	707.50	4.26	n/a
Unregistered	287.63	7.67	251.25	6.70	36.38	0.97	147.00	0.89	n/a
Total	1169.63	31.19	1053.00	28.08	116.63	3.11	854.50	5.15	n/a

Gate 32 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	14%	502.5	3%	92	0%	11.5	1%	26.5	2%	75	20%	-73.63
Unregistered	13%	147	0%	0	0%	0	0%	0	0%	0	13%	-97.79
Total	14%	649.5	2%	92	0%	11.5	1%	26.5	2%	75	18%	-171.42

Key points to note:

- Sickness has decreased from 2% to 0% for Registered Nurses and Non Registered Nurses 1% to 0%

Gate 32 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
Gate 32 PGH, Surgical Asses	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	1	0	0		
Gate 32 PGH, Surgical Asses	RN Required	E	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5		
Gate 32 PGH, Surgical Asses	RN Required	L	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5		
Gate 32 PGH, Surgical Asses	RN Required	N	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Gate 32 PGH, Surgical Asses	HCA Required	E	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2		
Gate 32 PGH, Surgical Asses	HCA Required	L	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2		
Gate 32 PGH, Surgical Asses	HCA Required	N	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
Gate 32 PGH, Surgical Asses	RN	UM	1	0	0	0	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	0	1	1	0	0	0	0		
Gate 32 PGH, Surgical Asses	RN	E	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	5	5	4	5	4	5	4	4	5	5	4
Gate 32 PGH, Surgical Asses	RN	L	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	5	5	4	5	4	5	5	4	5	5	4	
Gate 32 PGH, Surgical Asses	RN	N	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	4	4	4	4	4	4	4	4	4	
Gate 32 PGH, Surgical Asses	HCA	E	2	2	2	2	2	2	2	2	2	2	2	2	1	2	1	2	1	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 32 PGH, Surgical Asses	HCA	L	2	2	2	2	2	2	2	2	2	2	2	1	2	2	2	1	2	1	2	2	2	2	2	2	2	2	2	2	2	1	2		
Gate 32 PGH, Surgical Asses	HCA	N	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	2	2	1	1	1	1	1	1	1	1	1	1	0	1	1		
Patient Safety																																			
Falls											1						1									1				1					
Medication																			1																
Staffing																																			
Red flags																																			
'other'																																			

Gate 32 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reports			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	24.2%	87.4%	0	0	0	0	1

GATE 32a PGH, Surgery

Gate 32a establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	393.00	10.48	282.00	7.52	111.00	2.96	128.50	0.77	n/a
Unregistered	294.75	7.86	284.50	7.59	10.25	0.27	239.00	1.44	n/a
Total	687.75	18.34	566.50	15.11	121.25	3.23	367.50	2.21	n/a

Gate 32a unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	9%	118	0%	0	0%	0	0%	4.5	0%	6	10%	-146.25
Unregistered	7%	86.5	12%	150	0%	0	0%	2.5	0%	0	19%	-38.18
Total	8%	204.5	6%	150	0%	0	0%	7	0%	6	15%	-184.43

Key points to note:

- Interviews are taking place on Friday 12th June 2015 for Registered Nurses

Gate 32a shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
Gate 32a PGH, Orthopaedics	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	1	0	0	
Gate 32a PGH, Orthopaedics	RN Required	E	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 32a PGH, Orthopaedics	RN Required	L	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 32a PGH, Orthopaedics	RN Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 32a PGH, Orthopaedics	HCA Required	E	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 32a PGH, Orthopaedics	HCA Required	L	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 32a PGH, Orthopaedics	HCA Required	N	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
Gate 32a PGH, Orthopaedics	RN	UM	0	0	0	0	1	1	1	1	0	0	1	1	1	1	0	0	0	0	0	0	0	0	0	0	0	1	1	1	1	0	1	
Gate 32a PGH, Orthopaedics	RN	E	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 32a PGH, Orthopaedics	RN	L	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 32a PGH, Orthopaedics	RN	N	2	2	3	2	2	2	2	2	1	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 32a PGH, Orthopaedics	HCA	E	2	2	2	3	2	2	2	2	2	2	2	2	2	2	3	2	2	2	2	2	2	2	2	2	2	2	2	2	1	2	2	2
Gate 32a PGH, Orthopaedics	HCA	L	2	2	2	3	2	2	2	2	2	2	2	2	2	2	2	1	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 32a PGH, Orthopaedics	HCA	N	1	1	1	1	1	1	1	1	1	1	1	1	2	1	1	2	2	2	1	1	1	1	1	1	1	1	1	1	0	1	1	
Patient Safety																																		
Falls								1																										
Medication															1																			
Staffing										1																								
Red flags																																		
'other'																																		

Gate 32a patient safety and patient experience

Complaints		Other reported risks		FFT		Pressure Ulcers			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	50.0%	97.2%	0	0	0	0	0

GATE 33 PGH, Surgery

Gate 33 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	980.25	26.14	858.50	22.89	121.75	3.25	1140.00	6.86	n/a
Unregistered	589.13	15.71	616.50	16.44	-27.38	-0.73	701.00	4.22	n/a
Total	1569.38	41.85	1475.00	39.33	94.38	2.52	1841.00	11.09	n/a

Gate 33 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	11%	420.5	8%	300	9%	337.5	1%	50.5	1%	31.5	30%	303.58
Unregistered	11%	310.5	0%	0	14%	390.5	0%	0	0%	0	26%	100.35
Total	11%	731	5%	300	11%	728	1%	50.5	0%	31.5	28%	403.93

Key points to note:

- 3 WTE Registered Nurses to commence in September
- 6 WTE Registered Nurses on short term sick
- 2 WTE Non Registered Nurses on short term sick and 2 on long term

Gate 33 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	
Gate 33 PGH, Surgery	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	1	0	0	
Gate 33 PGH, Surgery	RN Required	E	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate 33 PGH, Surgery	RN Required	L	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate 33 PGH, Surgery	RN Required	N	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate 33 PGH, Surgery	HCA Required	E	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Gate 33 PGH, Surgery	HCA Required	L	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Gate 33 PGH, Surgery	HCA Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Gate 33 PGH, Surgery	RN	UM	1	0	0	0	1	1	0	0	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	0	1	1	0	0	0	0	
Gate 33 PGH, Surgery	RN	E	4	5	5	4	5	5	5	4	4	4	5	5	5	5	5	4	4	4	4	4	4	5	5	4	5	4	4	4	5	5	4	5
Gate 33 PGH, Surgery	RN	L	4	5	4	4	4	5	5	4	4	4	5	5	4	5	4	4	4	4	4	4	4	5	5	4	4	4	4	4	5	4	4	5
Gate 33 PGH, Surgery	RN	N	4	5	6	5	5	4	4	3	4	5	5	5	5	5	5	5	5	4	5	5	5	4	5	5	3	3	4	4	3	4	4	
Gate 33 PGH, Surgery	HCA	E	4	4	5	5	5	4	4	3	4	5	3	4	4	4	4	4	4	4	4	4	5	3	4	3	4	4	4	4	4	4	3	4
Gate 33 PGH, Surgery	HCA	L	4	4	5	5	5	4	4	3	4	5	3	4	4	4	5	4	4	4	4	4	5	3	3	4	4	4	4	4	4	3	4	4
Gate 33 PGH, Surgery	HCA	N	2	1	1	3	3	3	3	3	2	2	2	3	4	3	3	1	2	2	2	2	2	2	3	2	3	3	3	3	2	3	2	
Patient Safety																																		
Falls									1								1							1							1			
Medication																																1		
Staffing										1																								
Red flags																																		
'other'																																		

Gate 33 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SIs	Never event	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
2	2	0	0	24.8%	98.2%	3	0	0	0	0

GATE 34 PGH, UroGynae

Gate 34 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	954.00	25.44	920.25	24.54	33.75	0.90	978.25	5.89	n/a
Unregistered	687.38	18.33	570.75	15.22	116.63	3.11	753.25	4.54	n/a
Total	1641.38	43.77	1491.00	39.76	150.38	4.01	1731.50	10.43	n/a

Gate 34 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	13%	547	4%	150	3%	115	3%	133.75	1%	32.5	24%	81.66
Unregistered	14%	359.25	0%	0	10%	248	1%	15	5%	131	30%	197.18
Total	14%	906.25	2%	150	5%	363	2%	148.75	2%	163.5	26%	278.84

Key points to note:

- Interviews taken place for Non Registered Nurses awaiting confirmation of start dates
- Sickness remains the same for Registered Nurses
- Sickness for Non Registered Nurses has increased in month by 2% with 1 individual on long term sick
- 1 Non Registered Nurses nurse on secondment for Registered Nurse training

Gate 34 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Gate 34 PGH, UroGynae, Enl	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0	
Gate 34 PGH, UroGynae, Enl	RN Required	E	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Gate 34 PGH, UroGynae, Enl	RN Required	L	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
Gate 34 PGH, UroGynae, Enl	RN Required	N	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
Gate 34 PGH, UroGynae, Enl	HCA Required	E	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Gate 34 PGH, UroGynae, Enl	HCA Required	L	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
Gate 34 PGH, UroGynae, Enl	HCA Required	N	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
Gate 34 PGH, UroGynae, Enhal	RN	UM	1	0	0	0	1	1	1	1	0	0	1	1	1	1	1	0	1	1	1	1	1	0	0	0	0	1	1	1	1	0	0
Gate 34 PGH, UroGynae, Enhal	RN	E	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	5	5	5	5	5	5	5	4	5	5	5	4	5	4	5	4
Gate 34 PGH, UroGynae, Enhal	RN	L	5	5	5	5	5	5	5	4	4	5	5	5	5	5	4	5	5	5	5	5	5	5	4	5	5	5	4	5	4	5	4
Gate 34 PGH, UroGynae, Enhal	RN	N	4	4	4	4	4	5	4	4	4	4	5	5	4	5	4	4	4	5	4	4	4	4	4	4	4	4	4	4	4	4	3
Gate 34 PGH, UroGynae, Enhal	HCA	E	4	4	4	4	2	3	4	3	3	4	3	2	4	2	3	4	4	3	4	3	3	3	4	4	4	2	4	4	3	4	4
Gate 34 PGH, UroGynae, Enhal	HCA	L	4	3	4	4	2	3	3	4	4	3	3	2	4	3	3	4	4	3	4	3	3	3	3	3	3	4	2	4	4	2	4
Gate 34 PGH, UroGynae, Enhal	HCA	N	3	3	3	2	3	3	3	4	2	3	3	3	3	2	3	2	2	3	3	3	3	3	3	2	2	2	3	3	3	3	4
Patient Safety																																	
Falls							1						1				1												1				
Medication																			1	1													
Staffing																																	
Red flags																																	
'other'																																	

Gate 34 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SIs	Never events	Response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
1	0	0	0	21.1%	97.9%	1	0	0	0	0

Intensive Care Unit DDH, Intensive Care

Intensive Care Unit establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	1178.25	31.42	989.25	26.38	189.00	5.04	1315.00	7.92	n/a
Unregistered	97.95	2.61	60.00	1.60	37.95	1.01	33.00	0.20	n/a
Total	1276.20	34.03	1049.25	27.98	226.95	6.05	1348.00	8.12	n/a

Intensive Care Unit unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	10%	449.5	6%	242	6%	249	2%	99	6%	275.5	30%	351.19
Unregistered	11%	30	0%	0	0%	0	0%	0	1%	3	12%	-25.46
Total	10%	479.5	5%	242	5%	249	2%	99	6%	278.5	29%	325.73

Key points to note:

- There are 2.84 WTE Registered Nurses due to commence end of June/July
- There are 2.72 WTE Non Registered Nurses commenced beginning of June

Intensive Care Unit shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
ICU DDH, Intensive Care	RN Required	E	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	
ICU DDH, Intensive Care	RN Required	L	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
ICU DDH, Intensive Care	RN Required	N	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6	6
ICU DDH, Intensive Care	HCA Required	E	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
ICU DDH, Intensive Care	HCA Required	L	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
ICU DDH, Intensive Care	RN	E	4	4	4	4	4	4	5	5	5	4	4	5	5	4	5	5	6	5	5	4	4	4	5	4	4	3	4	4	4	4	5		
ICU DDH, Intensive Care	RN	L	4	4	4	4	4	3	5	5	5	3	4	5	5	4	4	5	5	5	5	4	4	4	5	5	5	3	5	4	4	4	4		
ICU DDH, Intensive Care	RN	N	5	4	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	5	5	5	4	4	5	4	4	4	4	4	4	4	5		
ICU DDH, Intensive Care	HCA	E	0	1	1	1	1	1	1	0	1	1	1	0	0	1	1	1	1	0	0	0	0	1	0	1	1	0	1	0	0	1	0		
ICU DDH, Intensive Care	HCA	L	0	1	1	1	0	1	0	0	1	1	1	0	0	1	1	1	1	0	0	0	0	0	0	1	1	0	1	1	0	1	1		
Patient Safety																																			
Falls																																			
Medication																																			
Staffing				1																															
Red flags																																			
'other'																																			

Intensive Care Unit patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	0	0	0	0	0	0	0

WARD 12 DDH, Orthopaedics

Ward 12 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	394.50	10.52	410.50	10.95	-16.00	-0.43	473.00	2.85	n/a
Unregistered	168.38	4.49	168.50	4.49	-0.13	0.00	294.00	1.77	n/a
Total	562.88	15.01	579.00	15.44	-16.12	-0.43	767.00	4.62	n/a

Ward 12 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	14%	263.5	5%	92	6%	104	1%	10.5	0%	3	26%	73.06
Unregistered	18%	132.5	20%	150	2%	11.5	0%	0	0%	0	39%	129.83
Total	15%	396	9%	242	5%	115.5	0%	10.5	0%	3	30%	202.89

Key points to note:

- Band 6 Registered Nurse recruited
- Registered Nurse sickness decreased in month
- Non Registered Nurses nurse sickness has decreased from 14%

Ward 12 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
Ward 12 DDH, Orthopaedics	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0		
Ward 12 DDH, Orthopaedics	RN Required	E	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2		
Ward 12 DDH, Orthopaedics	RN Required	L	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2		
Ward 12 DDH, Orthopaedics	RN Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2		
Ward 12 DDH, Orthopaedics	HCA Required	E	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
Ward 12 DDH, Orthopaedics	HCA Required	L	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
Ward 12 DDH, Orthopaedics	HCA Required	N	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	0	0		
Ward 12 DDH, Orthopaedics	RN	UM	0	0	0	0	1	1	1	0	0	1	1	1	1	1	0	0	1	1	1	1	1	1	0	0	0	1	1	1	1	0	0		
Ward 12 DDH, Orthopaedics	RN	E	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	1	2	1	2	2	2	2	2	2		
Ward 12 DDH, Orthopaedics	RN	L	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	1	2	1	2	2	2	1	2	
Ward 12 DDH, Orthopaedics	RN	N	2	2	2	1	2	2	2	2	2	2	2	2	2	1	1	2	2	2	2	2	2	2	2	2	2	1	2	2	2	2	2	2	
Ward 12 DDH, Orthopaedics	HCA	E	1	1	1	0	1	1	1	1	2	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
Ward 12 DDH, Orthopaedics	HCA	L	0	1	1	0	1	1	1	1	2	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	
Ward 12 DDH, Orthopaedics	HCA	N	0	0	0	1	0	1	0	1	0	0	0	0	1	1	0	0	0	0	1	1	0	0	0	0	1	0	1	0	0	0	0		
Patient Safety																																			
Falls																		1																	
Medication																																			
Staffing																																			
Red flags																																			
'other'																																			

Ward 12 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	50.6%	95.6%	0	0	0	0	0

WARD 14 DDH, Gynaecology

Ward 14 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	696.75	18.58	579.00	15.44	117.75	3.14	748.58	4.51	n/a
Unregistered	477.00	12.72	355.00	9.47	122.00	3.25	433.00	2.61	n/a
Total	1173.75	31.30	934.00	24.91	239.75	6.39	1181.58	7.11	n/a

Ward 14 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	11%	287	6%	150	7%	177.5	3%	76.5833	2%	57.5	29%	184.47
Unregistered	8%	133	8%	120	10%	161	0%	4.5	1%	14.5	28%	87.13
Total	10%	420	7%	270	8%	338.5	2%	81.0833	2%	72	29%	271.60

Key points to note:

- Recruitment process continues for both registered and Non Registered Nurses. 1 International Nurse will commence in June
- Sickness for Non Registered Nurses is static

Ward 14 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Ward 14 DDH, Gynaecology	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	0	0	
Ward 14 DDH, Gynaecology	RN Required	E	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Ward 14 DDH, Gynaecology	RN Required	L	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Ward 14 DDH, Gynaecology	RN Required	N	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Ward 14 DDH, Gynaecology	HCA Required	E	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Ward 14 DDH, Gynaecology	HCA Required	L	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Ward 14 DDH, Gynaecology	HCA Required	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
Ward 14 DDH, Gynaecology	RN	UM	0	0	0	0	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	0	1	1	1	0	0	
Ward 14 DDH, Gynaecology	RN	E	4	5	4	4	4	4	4	4	4	4	3	4	4	4	3	4	4	3	4	4	4	3	3	2	3	4	4	5	3	4	
Ward 14 DDH, Gynaecology	RN	L	4	5	3	3	5	4	3	3	4	4	3	4	4	4	3	4	4	3	4	4	3	3	4	3	3	3	4	4	3	3	
Ward 14 DDH, Gynaecology	RN	N	3	3	3	3	3	3	3	3	2	3	3	3	2	2	3	3	3	2	2	3	3	3	3	3	3	3	2	2	3	3	
Ward 14 DDH, Gynaecology	HCA	E	2	1	3	3	3	2	3	2	3	3	3	2	2	3	2	3	3	4	2	3	3	3	3	3	4	3	3	2	2	4	
Ward 14 DDH, Gynaecology	HCA	L	2	2	3	3	2	2	3	2	3	4	2	3	3	2	3	2	3	1	2	3	3	3	2	3	4	3	3	3	2	3	
Ward 14 DDH, Gynaecology	HCA	N	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	3	2	2	2	2	2	1	2	2	2	3	2	3		
Patient Safety																																	
Falls																																	
Medication																							1										
Staffing										1				1							1									1			
Red flags																																	
'other'																																	

Ward 14 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SIs	Never events	Response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	42.5%	91.5%	1	0	0	0	0

WARD 20 DDH, Critical Care

Ward 20 establishment and management

Staff Type	Budgeted Hours	WTE	Contracted Hours	WTE	Vacancy in Hours	Vacancy WTE	Unavailability in Hours	Unavailability WTE	Turnover %
Registered	785.63	20.95	659.50	17.59	126.13	3.36	815.75	4.91	n/a
Unregistered	294.75	7.86	219.00	5.84	75.75	2.02	304.50	1.83	n/a
Total	1080.38	28.81	878.50	23.43	201.88	5.38	1120.25	6.75	n/a

Ward 20 unavailability analysis

Staff Type	Leave (15%)		Maternity (1%)		Sickness (4%)		Study Leave (2%)		Other Leave (0%)		Total (22%)	Hrs exceeding (22%)
	%	Hours	%	Hours	%	Hours	%	Hours	%	Hours		
Registered	14%	396.75	5%	158	4%	115	1%	41	4%	105.5	28%	173.21
Unregistered	13%	126	0%	0	18%	175.5	0%	0	0%	3	31%	91.13
Total	13%	522.75	4%	158	7%	290.5	1%	41	3%	108.5	29%	264.34

Key points to note:

- See Critical Care ICU data for ward 20 has this is an amalgamated area

Ward 20 shift by shift and patient safety information by shift

		May	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
Ward 20 DDH, Critical Care	RN Required	UM	1	0	0	1	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	1	1	1	0	0	1	1	1	1	1	0	0		
Ward 20 DDH, Critical Care	RN Required	E	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Ward 20 DDH, Critical Care	RN Required	L	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Ward 20 DDH, Critical Care	RN Required	N	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4		
Ward 20 DDH, Critical Care	HCA Required	E	2	1	1	2	2	2	2	2	1	1	2	2	2	2	2	1	1	2	2	2	2	2	2	1	1	2	2	2	2	1	1		
Ward 20 DDH, Critical Care	HCA Required	L	2	1	1	2	2	2	2	2	1	1	2	2	2	2	2	1	1	2	2	2	2	2	2	1	1	2	2	2	2	1	1		
Ward 20 DDH, Critical Care	HCA Required	N	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1		
Ward 20 DDH, Critical Care	RN	UM	1	0	0	0	1	1	1	1	0	0	1	1	1	1	0	0	1	1	1	0	0	0	0	0	0	1	1	1	1	0	0		
Ward 20 DDH, Critical Care	RN	E	3	3	3	4	5	3	3	3	3	3	3	2	3	3	3	4	3	4	3	3	2	2	3	3	3	4	3	3	3	4	3		
Ward 20 DDH, Critical Care	RN	L	3	3	3	3	5	3	3	3	3	3	3	2	3	3	3	4	3	3	3	3	2	2	3	3	3	4	3	3	3	4	3		
Ward 20 DDH, Critical Care	RN	N	2	3	3	3	3	3	3	3	2	3	3	3	3	3	3	3	3	3	3	3	3	3	2	3	3	3	3	3	3	3	3		
Ward 20 DDH, Critical Care	HCA	E	2	1	1	2	1	1	1	2	1	0	2	1	2	2	1	1	1	1	2	2	2	0	1	1	1	1	2	1	1	1	1		
Ward 20 DDH, Critical Care	HCA	L	1	1	1	2	1	1	1	2	1	0	1	1	1	2	1	1	1	1	2	2	2	1	2	1	1	1	2	2	1	1	1		
Ward 20 DDH, Critical Care	HCA	N	1	1	1	1	1	1	1	1	0	1	1	1	1	2	1	2	1	1	1	1	1	1	1	1	1	1	1	1	1	1	0		
Patient Safety																																			
Falls																																			
Medication																																			
Staffing																																			
Red flags																																			
'other'																																			

Ward 20 patient safety and patient experience

Complaints received		Other reported risks		FFT		Pressure Ulcers reported			Reportable infections	
Formal	Informal	SIs	Never events	response	% likely / unlikely	C2	C3	C4	MRSA	C.diff
0	0	0	0	0	0	4	0	0	0	0